



The Patient Protection and Affordable Care Act

Insurance Market Reforms that Protect Consumers

The Patient Protection and Affordable Care Act will reform the health insurance marketplace by strengthening consumer protections and providing consumers with the information they need to choose the best health care coverage for their families.

No Discrimination for Pre-Existing Conditions, Gender or Other Characteristics

- ✓ Insurers will be prohibited from denying individuals health insurance coverage due to a pre-existing condition and from charging individuals with pre-existing conditions higher premiums or excluding coverage for specific conditions.
- ✓ Insurers will be prohibited from charging higher premiums due to gender, health status, family history, or occupation.
- ✓ Limits will be placed on how much premiums may vary based on age or tobacco use.

Required Coverage for Preventive Care with No Cost-Sharing

- ✓ Insurers will be required to offer and provide first dollar coverage of preventive health care services.

No Coverage Rescissions when Americans get Sick

- ✓ Insurers will be prohibited from rescinding health coverage when a beneficiary gets sick as way of avoiding paying that person's health care bills.

No Arbitrary Limits on Coverage

- ✓ Insurance companies will no longer be able to place lifetime limits on the dollar amount of the coverage for which they will pay, and will be restricted in their use of annual limits.

Protection from Exorbitant Out-of-Pocket Costs

- ✓ Insurance companies will abide by yearly caps on what they may charge beneficiaries for out-of-pocket expenses, like co-payments or co-insurance charges. This will ensure that Americans are not forced to file bankruptcy due to high health care costs.

Notification and Justification of Premium Increases

- ✓ Insurers will be required to publicly disclose the amount of any premium increase prior to the increase taking effect, and to provide a justification for the increase. This will limit the industry's current practice of hiking up insurance rates in order to push less healthy individuals and small businesses off their rolls.

Clear Summaries, Without the Fine Print

- ✓ Insurance companies will outline coverage options using a simple and standard format that enables consumers to make an apples-to-apples comparison when they are choosing their health insurance plan.

Information about Insurance Plan Expenditures, and a Rebate to Assure Value

- ✓ Each year, insurers will report the percentage of Americans' premiums they spend on items other than health care costs, such as bureaucracy, marketing, or executive compensation.
- ✓ Before the Exchanges are established, Americans will receive a rebate if their health insurer's non-medical costs exceed 20 percent of premium costs in the group market or 25 percent in the individual market.

Fair Opportunity to Appeal Coverage and Claims Decisions

- ✓ Health insurers will develop an appeals process that, at a minimum, provides beneficiaries with a notice of internal and external appeals processes and allows beneficiaries to review their file and present evidence in their appeal.